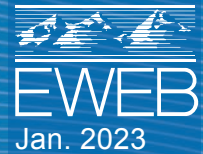


WATER • POWER • PEOPLE


News for our residential customers




PRICE INCREASE FOR 2023

Rising costs from inflation and the need to upgrade aging infrastructure will require an increase in the price of water and electric services in 2023. This letter explains how the price changes will affect your bill, and how your rates are being used to provide you with safe, reliable services, maintain utility infrastructure, and invest in system improvements that make your services better.

At the Dec. 6 public meeting, EWEB's Board of Commissioners approved the following price increases:

 Basic charge: ↑\$2.24 per month
Usage charge: ↑Less than 1¢ per kilowatt hour

 Basic charge: ↑\$1.26 per month
Usage charge: ↑Approximately 10¢ per kgal

Beginning in February 2023, the average household will pay around \$8 more per month, or 27 cents per day, for electricity and water combined. This is based on using 9,000 gallons of water and 1,600 kWh of electricity; actual bill changes may be lower or higher depending on actual usage.

The increase in basic charges are an important part of our continuing efforts to better recover the fixed costs of providing service, which don't change regardless of how much energy or water is used. These costs include equipment like meters, poles, transformers, pipes, and trucks, as well as customer service and billing functions.

YOUR RATES KEEP THE LIGHTS ON AND THE WATER FLOWING

The clean, safe water and electricity we all rely on is not possible without the infrastructure that delivers it. Some of the major projects that we are planning and budgeting for include:

- Upgrading and supplementing water storage tanks
- Implementing wildfire safety and prevention programs
- Rebuilding substations to increase capacity and improve reliability
- Upgrading the Carmen-Smith Hydroelectric Project
- Investing in updated meter technology to improve service
- Addressing the structural vulnerabilities of Leaburg Canal
- Building a new water treatment plant to improve the resiliency of our water supply



Top: Rebuilding the aging Currin substation, which serves thousands of homes and businesses in east Eugene.

Bottom: Constructing new seismically-resilient drinking water storage.

YOUR RATES SUPPORT CLEAN ENERGY

Here in the Pacific Northwest, we are fortunate to have access to some of the cleanest power in the nation.

About 90% of EWEB's annual energy comes from carbon-free resources and we're committed to doing even better. EWEB's Climate Change Policy targets over 95% of annual energy from carbon-free resources by 2030.

That means that your rates support a grid that's getting greener over time.

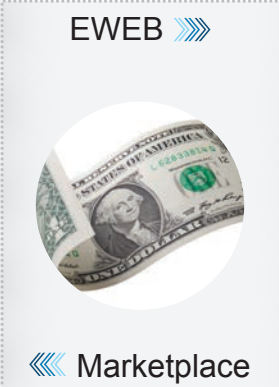
Learn more about EWEB's planning process for future power resources at eweb.org/IRP.



EWEB has relied on hydropower for many decades, and for good reason. It's a cheap, carbon-free resource that can be dispatched at a moment's notice to meet our customer's demand.

WHAT DO YOU GET FOR \$1?

The average EWEB residential customer pays about \$6 per day to power their entire home and about \$2 per day for water. Considering how much we depend on clean, reliable power and water 24 hours per day, seven days per week, 365 days per year, that's a great value.

Candy bar		1,000 hours of light (9-watt LED)
Scratch-off lottery ticket		50 hours of running desktop computer
Postage stamp		250 hours of watching TV (32")
Cup of instant noodles		1,800 mobile phone charges
Less than 1 gallon of bottled water		Almost 1,000 gallons of tap water

Your Board of Commissioners

Wards 4 & 5	John Brown (President)
Wards 6 & 7	Sonya Carlson (Vice President)
Wards 1 & 8	Matt McRae
Wards 2 & 3	John Barofsky
At-large	Mindy Schlossberg

The citizens of Eugene elect five commissioners to four-year terms. They dedicate their service to the utility as volunteers without pay. Commissioners hold regularly scheduled public meetings on the first Tuesday of each month, typically at 5:30 p.m. Our customer-owners are welcome and encouraged to participate. Meetings are streamed live and archived on eweb.org/board.