News for our residential customers



Take action during National Preparedness Month

An earthquake cripples local infrastructure. A wildfire cuts off electric transmission lines, disconnecting Eugene from major energy sources. An ice storm takes down power lines across the community.

What do you do?

In the moment of natural or human-caused disaster, you may not have time to get ready. So the real question is: What have you done to prepare?

National Preparedness Month is observed every September to bring awareness to the importance of preparing for emergencies that could happen at anytime.

In a severe emergency, electricity, drinking water, and other public services may be impacted for an extended period.

EWEB is making necessary investments to ensure we can provide water and electricity in the event of an emergency. We're improving extreme weather response and upgrading aging infrastructure.

But preparedness is a shared responsibility.

Check out these resources to help you prepare and stay safe in the event of an emergency.

JOIN EWEB'S PLEDGE TO PREPARE

If the thought of preparing for an emergency feels too overwhelming, let us help!

When you join EWEB's Pledge to Prepare, you'll receive a monthly email with step-by-step tips to building a two-week emergency kit like this one, assembled by EWEB customer Jill. Each month we'll raffle off cool and useful emergency supplies to help you stay motivated and on-track. Sign up today at eweb.org/pledge.



you started. Find more information and tips at eweb.org/EmergencyPrep.



Your community-owned, not-for-profit water and electric utility.

SIGN UP FOR EMERGENCY ALERTS



There are many ways to receive real-time information directly from local and federal sources.

Lane Alerts

Receive critical information on a variety of situations, such as severe weather, wildfire, evacuations or other emergency situations. You can receive messages via your phone, email, text and more.



EWEB's Emergency Alerts & Preparedness Email List

Receive emergency notifications for events affecting your power or water.



You will also receive a quarterly newsletter with seasonal emergency preparedness tips and updates on EWEB's resiliency efforts.

WATER STORAGE & TREATMENT

Following a disaster, clean drinking water may not be available. It is recommended that you store **14 gallons of water per person** in your household (more if you have pets).

You can purchase bottled water or fill your own containers. It is safe to store water in cleaned and disinfected soda bottles, but do not use milk or juice containers.

How to disinfect and fill containers:

- Mix 1/4 tsp unscented bleach with one cup of water
- Pour the mixture into the container and shake well so the bleach mixture touches all inside surfaces
- Wait at least 30 seconds and then pour the mixture out of the container
- Let the empty container air dry, then fill with tap water

For emergency use, disinfect stored water by boiling it for one minute or adding 1/8 tsp of unscented bleach per gallon and then letting stand for 30 minutes.



Find more information, tips, and resources at eweb.org/EmergencyPrep.

Your Board of Commissioners

- Wards 6 & 7 Sonya Carlson (President)
- Wards 2 & 3 John Barofsky (Vice President)
- Wards 4 & 5 John Brown
- Wards 1 & 8 Matt McRae
- At-large Mindy Schlossberg

The citizens of Eugene elect five commissioners to four-year terms. They dedicate their service to the utility as volunteers without pay. Commissioners hold regularly scheduled public meetings on the first Tuesday of each month, typically at 5:30 p.m. Our customer-owners are welcome and encouraged to participate. Meetings are streamed live and archived on eweb.org/board.

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