

Your rates keep the lights on and the water flowing

The clean, safe water and electricity we all rely on would not be possible without the infrastructure that delivers it.

To meet the current and future needs of our community, some of the major projects we're planning and budgeting for include:

- Rebuilding substations to increase capacity and improve reliability
- Upgrading water storage tanks and pipelines for earthquake resiliency
- Investing in updated meter technology to improve service
- Implementing wildfire safety and prevention programs
- Building a water treatment plant on the Willamette River to improve the resiliency of our water supply
- Upgrading the Carmen-Smith Hydroelectric Project
- Addressing the structural vulnerabilities of the Leaburg Canal

These needed infrastructure investments along with rising costs of operations will require increases in the price of your water and electric services.

EWEB is a publicly-owned, not-for-profit utility that has served the community since 1911. Public power means local control and local decision-making regarding rates and the policies and programs that meet local needs.

Our customer-owners are invited to provide testimony on proposed 2024 rate adjustments at public Board meetings, including rate hearings in November and December. Learn more at eweb.org/RateInfo.

Rates reflect community priorities

When you pay your utility bill, you're not only reimbursing EWEB for the electricity and water you used. You are also investing in:

RELIABILITY — Most of Eugene's electric and water infrastructure was built in the 1960s and 70s, is reaching end of life, and needs updating to ensure on-demand delivery.

ENERGY EFFICIENCY — EWEB offers comprehensive efficiency programs to help customers save energy and money.

ENVIRONMENTAL STEWARDSHIP — Our environmentally-conscious community wants us to provide clean, renewable energy and to protect our watersheds.

COMMUNITY VALUE — We transfer a portion of revenues to local schools, programs to support limited income customers, and the Cities of Eugene and Springfield General Funds to help pay for services such as police, fire, and parks.

Remember, you own EWEB, not wealthy investors or shareholders, and there are no profit margins or shareholder dividends built into your EWEB rates.

Drinking water resiliency projects underway

Several major construction projects will enhance the reliability and seismic resiliency of drinking water service for Eugene. The work is part of EWEB's multi-year plan to upgrade aging infrastructure and build new water facilities designed to withstand a large earthquake or other natural disaster.



New water storage tanks

In 2021, EWEB began constructing new earthquake-proof drinking water storage tanks off E. 40th Ave. and Patterson Street. The two 7.5 million-gallon tanks will be put into service by the end of 2023.



Hilyard Street transmission main

Construction is underway on a 36-inch water transmission pipeline and 24-inch storm drain on Hilyard Street between E. 33rd Ave. and Patterson Street. The project will connect the new E. 40th water storage tanks to the water system and will upgrade nearly one mile of existing drinking water pipe to welded steel, which is the one of the most seismically robust materials available and can have a lifespan of over 100 years.



College Hill Reservoir replacement

After serving Eugene for more than 80 years, the 15-million-gallon College Hill Reservoir has reached the end of its useful life. EWEB will dismantle the leaky and antiquated reservoir and replace it in the next few years with new, modern drinking water storage tanks built to withstand major earthquakes.



Emergency Water Stations

Working with community partners like the City of Eugene, Lane County, 4J and Bethel school districts, we now have five fully operational emergency water wells. Two additional sites are identified for construction in the near future.

Learn more about these and other projects at eweb.org/WaterReliability.

Your Board of Commissioners

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|-------------|--------------------------------|
| Wards 6 & 7 | Sonya Carlson (President) |
| Wards 2 & 3 | John Barofsky (Vice President) |
| Wards 4 & 5 | John Brown |
| Wards 1 & 8 | Matt McRae |
| At-large | Mindy Schlossberg |

The citizens of Eugene elect five commissioners to four-year terms. They dedicate their service to the utility as volunteers without pay. Commissioners hold regularly scheduled public meetings on the first Tuesday of each month, typically at 5:30 p.m. Our customer-owners are welcome and encouraged to participate. Meetings are streamed live and archived on eweb.org/board.

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