

WATER · POWER · PEOPLE

News for our residential customers



These programs can help you CONSERVE energy and water and SAVE on your bills

When you think about things you can do to conserve energy, save money, and reduce planet-heating emissions, what comes to mind?

Many people jump right to major investments like an electric car or rooftop solar. And these might be the right actions for you, but there are many other high-impact solutions that may be within easier reach from a financial and lifestyle standpoint.

At EWEB, we have always encouraged efficiency and conservation first.



We like to say the cheapest, greenest electron is the one you never use. That's why we make around \$3.7 million per year available to help customers upgrade things like windows, insulation, water heaters, and heating units.

We call these our “Live Green” programs, but you could also think of them as “Save Money” programs because reduced energy use = lower utility bills. For example, a super-efficient heat pump water heater can reduce hot water costs by 50%.

Rebates are enhanced for limited income customers, in some cases covering the full cost to upgrade.

How to Save	Limited Income Rebate*	Standard Rebate*
Ductless Heat Pump	Owner Occupied: \$4,500 Rental: \$1,000	\$800
Insulation	100% of eligible program costs	Up to 50% of eligible costs
Windows	Owner Occupied: \$20/sq ft of glass Rental: \$10/sq ft of glass	\$4/sq ft of glass
Heat Pump Water Heater	Owner Occupied: \$1,700 Rental: \$1,000	\$800
Toilets	\$100 for 1 gallons-per-flush toilets and \$50 for 1.28 gallons-per-flush	Same

*Zero-interest loans are also available. Visit eweb.org/SaveEnergy or eweb.org/SaveWater.

CHECK OUT ENERGY-SAVING TIPS

There are lots of simple, low- or no-cost steps to reduce energy usage and make your home feel more comfortable. For example, use less hot water, keep your thermostat set at 68 or lower, and seal leaks and drafts. You can find more tips at eweb.org/SaveEnergy.

Once you maximize ways to save energy, you might wonder, what's next?



Did you know that transportation is the largest source of emissions in Eugene? More and more people are choosing electric mobility over gas-powered cars to reduce pollution, save money, and shrink their carbon footprint.

EWEB supports electrification of the transportation sector to reduce greenhouse gas emissions. We calculate that by 2040, EV adoption could cut our community's total carbon emissions by almost 40%.

Saving on fuel can make a big difference in your budget as well. In our area it will cost you about \$3 to go 100 miles in an electric vehicle, compared to \$11 in a gas-powered car. And fewer moving parts make electric vehicles ultra-low maintenance. Tax rebates and EWEB incentives help bring the cost of ownership down even more.

Learn about these incentive programs and more at eweb.org/EV:

- \$300 e-Bike rebate (two per residential electric account)
- \$500 rebate for a Level 2 home charging station
- \$1,500 per-port rebate for public Level 2 chargers at businesses and multifamily housing sites
- \$2,000 per-port rebate for multifamily *affordable* housing sites

Funding for these programs is in part made possible by the Oregon Clean Fuels Program administered by the Oregon Department of Environmental Quality.

When you need a helping hand, bill assistance is available



We know that our community values helping those who face financial difficulties. That's why we make around \$1.3 million per year available for EWEB Customer Care, which provides an annual \$280 bill credit for income-qualifying customers. The federal LIHEAP program provides additional financial assistance to limited income households and begins accepting applications in November. Learn more about these programs at eweb.org/Assistance.

Your Board of Commissioners

Wards 6 & 7	Sonya Carlson (President)
Wards 2 & 3	John Barofsky (Vice President)
Wards 4 & 5	John Brown
Wards 1 & 8	Matt McRae
At-large	Mindy Schlossberg

The citizens of Eugene elect five commissioners to four-year terms. They dedicate their service to the utility as volunteers without pay. Commissioners hold regularly scheduled public meetings on the first Tuesday of each month, typically at 5:30 p.m. Our customer-owners are welcome and encouraged to participate. Meetings are streamed live and archived on eweb.org/board.

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