News for our residential customers



EWEB continues 2024 budget and rate-setting process

EWEB is grappling with multiple challenges as we set our 2024 budget and rates.



Aging infrastructure needs investment.



Inflation is driving up the price of equipment such as pipes (up 50% in the past two years), transformers (up 50-85%), and power poles (up 30%).



The costs to generate and purchase electricity are rising in response to nationwide grid modernization efforts.

We work hard to manage the expenses involved in delivering power and water, but those costs are going up and by all indications, will continue to do so.

As a result, EWEB's elected Board of Commissioners is considering rate changes in 2024 to help maintain reliable utility services and fund critical investments in Eugene's water and electric infrastructure.

PROJECTED RATE INCREASES

At the Nov. 7 Board of Commissioners meeting, EWEB presented a proposed budget that includes the following residential rate increases:



Basic charge: +\$1.50 per month Usage charge: +Less than 1¢ per kilowatt hour



Basic charge: ↑\$1.85 per month* Usage charge: ↑Approximately 14¢ per kgal* The increase in the basic charge is an important part of our continuing efforts to pay for fixed costs the utility incurs regardless of the amount of electricity or water used, such as meter reading, billing and customer service.

*Inside City limits based on 9 kgal average usage. Excludes wholesale customers & elevation pumping fees.

If approved, beginning in February 2024 the average household would pay around \$14 more per month, or 48 cents per day, for electricity and water combined. This is based on using 9,000 gallons of water and 1,600 kWh of electricity; actual bill changes may be lower or higher depending on usage.

PUBLIC PROCESS

Because EWEB is customer-owned, utility rate-setting and other business is conducted in open public meetings. To watch monthly Board meetings, provide public comment, or contact your elected Commissioner, visit eweb.org/Board.

December 2023 Residential news

Investing Today for a Resilient Tomorrow

THE ELECTRIC GRID AND DRINKING WATER SYSTEMS WE ALL RELY ON ARE THREATENED BY AGE, NATURAL DISASTERS, AND CLIMATE CHANGE.

For more than a century, EWEB has planned, built, and maintained the systems that deliver safe, reliable, and environmentally responsible power and water to Eugene homes and businesses.

But most of our community's electric and water infrastructure was built in the 1960s and 70s, is reaching end of life, and needs investment.

As an EWEB customer, you own and help fund that infrastructure. When you pay your EWEB bill, you're not just paying for the electricity and water you used, you are investing in the health, safety, livability, and economic future of your community.

Your Board of Commissioners

- Wards 6 & 7 Sonya Carlson (President)
- Wards 2 & 3 John Barofsky (Vice President)
- Wards 4 & 5 John Brown
- Wards 1 & 8 Matt McRae
- At-large Mindy Schlossberg

The citizens of Eugene elect five commissioners to four-year terms. They dedicate their service to the utility as volunteers without pay. Commissioners hold regularly scheduled public meetings on the first Tuesday of each month, typically at 5:30 p.m. Our customer-owners are welcome and encouraged to participate. Meetings are streamed live and archived on eweb.org/Board.

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Join our email list at eweb.org/newsletters

A NEW ERA OF RESPONSIBLE INFRASTRUCTURE INVESTMENT

We are rebuilding and modernizing the facilities and technology needed to deliver your power and water even as infrastructure ages and new challenges arise.

eweb.org/RateInfo

YOUR RATES AT WORK

ELECTRIC Rebuilding aging substations and providing fiscally responsible clean energy options



WATER

Constructing a second treatment plant, replacing aging storage tanks, and strengthening pipelines

