

WATER · POWER · PEOPLE

News for our residential customers





EWEB's Water Quality Report: Consistently Outstanding

Access to clean water is vital to public health, safety, and the economy.

Each year, EWEB completes more than 85,000 tests on drinking water to ensure it is safe for your tap. We are happy to report that your water meets and exceeds the safe drinking water standards set by the Environmental Protection Agency (EPA) and EWEB has once again been listed as an “Outstanding Performer” by the Oregon Health Authority (OHA).

The annual Water Quality Report is a state and federal requirement that provides results of water quality analysis conducted in the prior year and is intended to educate the public on the extensive monitoring of Eugene’s tap water. The report also covers drinking water sources, public health information, substances detected in the water and the levels of those substances.

 **Your tap water costs about a penny a gallon.**
But there’s a lot more to your water bill than just water. 



Source Water
Protection
Programs



3-Step
Treatment
Process



800 Miles
of Pipes



25 Pump
Stations



22 Storage
Tanks



85,000
Tests
Each Year

Your water bill supports clean, safe and reliable drinking water from source to tap.

HOW TO LEARN MORE

Each year, EWEB presents a Consumer Confidence Report (CCR), also known as our Drinking Water Quality Report. This document combines required annual notices about contaminants with important facts about the source and quality of your drinking water.

Read the 2023 Drinking Water Quality Report online at eweb.org/CCR or request a printed copy by contacting us at 541-685-7861 or water.quality@eweb.org. Para una copia de este informe en español, contáctenos en eweb.answers@eweb.org o 541-685-7000.

No lead pipes found in recent inventory

EWEB recently completed an inventory of hundreds of randomly-selected service lines to comply with a new rule from the Oregon Health Authority. No lead service lines were found. We now have a 95% confidence that there are no customer-owned lead service lines in our system.

In Eugene, the most common source of lead in drinking water comes from lead in household plumbing.



If your home was built before 1986, you may want to verify the type of piping that you have running to and through your home. Visit this website for a step-by-step tutorial:

<https://apps.npr.org/find-lead-pipes-in-your-home/en/#>.

Drinking Water Week is a good time to get to know your H2O

It's easy to take drinking water for granted. We don't often think about what we can't see, like the infrastructure behind our taps: the treatment facilities, water pipelines, pumps, and storage reservoirs. But these complex construction and engineering projects reliably deliver clean water to our homes and businesses 24 hours a day, 365 days a year.

Drinking Water Week is celebrated annually in the first week of May and offers a great opportunity to think about the systems and people behind the scenes. Whether they are an engineer designing a new reservoir, a treatment plant operator ensuring the safety and quality of drinking water, or a member of a crew maintaining the infrastructure in our community, water professionals work around the clock to ensure tap water is there when you need it.



Your Board of Commissioners

| | |
|-------------|--------------------------------|
| Wards 1 & 8 | Matt McRae (President) |
| Wards 2 & 3 | John Barofsky (Vice President) |
| Wards 4 & 5 | John Brown |
| Wards 6 & 7 | Sonya Carlson |
| At-large | Mindy Schlossberg |

The citizens of Eugene elect five commissioners to four-year terms. They dedicate their service to the utility as volunteers without pay. Commissioners hold regularly scheduled public meetings on the first Tuesday of each month, typically at 5:30 p.m. Our customer-owners are welcome and encouraged to participate. Meetings are streamed live and archived on eweb.org/board.

Follow us @EWEButility for water and electricity news, programs and tips



Join our email list at eweb.org/newsletters