



# MEMORANDUM

EUGENE WATER & ELECTRIC BOARD

*Rely on us.*

TO: Commissioners Simpson, Brown, Helgeson, Manning and Mital  
FROM: Mark Freeman, Customer Service & EMS Manager and Kathy Grey, Energy Management Programs Supervisor  
DATE: February 21, 2013  
SUBJECT: Intergovernmental Agreement for Limited Income Whole House Efficiency Services

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## **Issue**

The Board is being asked to review and approve a five-year intergovernmental agreement with the Housing and Community Services Agency (HACSA) of Lane County to provide whole house retrofit services for eligible limited-income households in Eugene Water & Electric Board's (EWEB) electric service territory.

## **Background**

EWEB's Energy Management Services (EMS) department offers rebates, incentives and loans to all program participants. Since 1982, EMS has provided additional subsidies to limited income customers on top of the standard program amounts. When creating the 2013 budget, limited income assistance was reduced to its base amount of \$1.7 million. At the same time EMS was making budget adjustments which resulted in enough savings to allocate \$500,000 for a limited income whole house program. This program would pay 100% of the cost to install qualifying energy efficiency upgrades for eligible customers.

## **Discussion**

EMS has identified that a partnership with HACSA provides an opportunity to share labor and funding resources; maximizes budgets for both organizations; and reaches those customers who have the greatest need for these services. HACSA is familiar with conducting whole house assessments, EWEB/BPA-compliant residential efficiency programs, and the administrative tracking and reporting obligations that EWEB/BPA expects. Their ability to make economy-of-scale purchases of energy-efficient materials and products and their access to other funding make it possible for HACSA to provide a more comprehensive whole house retrofit service to these households.

This program concept is being piloted in 2013, and will target EWEB owner-occupied customers whose income is defined as 60% below State of Oregon median income guidelines; and an impact and participant evaluation will be conducted to determine effectiveness of this program concept. Continued funding for the program will be dependent on the success of the pilot.

**Recommendation**

Management recommends the Board approve a five-year intergovernmental agreement (IGA) with HACSA to provide whole house retrofit services for eligible limited-income households in EWEB's service territory.

**Requested Board Action**

Approve five-year IGA with HACSA. Funds for this work are budgeted annually and are in the EMS 2013 budget.



**SIGNATURES:**

Project Coordinator: \_\_\_\_\_

Manager: \_\_\_\_\_

Assistant General Manager: \_\_\_\_\_

Purchasing Manager: \_\_\_\_\_

General Manager: \_\_\_\_\_

Board Approval Date: \_\_\_\_\_

Secretary/Assistant Secretary verification: \_\_\_\_\_