

## **EWEB Board Consent Calendar Request**

*For Contract Awards, Renewals, and Increases*

The Board is being asked to approve a contract and additional funds with **Harris SmartWorks** for **Meter Data Management (MDM) integration with SAP (EES project)**. EWEB identified approximately 20 vendors with integrations to our legacy systems. These vendors have been in-scope and documented in the project plan from day 1 of the EES Project. Connections to external vendors range from simple to extremely complex and range from single to numerous points of integration. We are at the stage of the project where we are now engaging our external vendors to complete this effort.

Board Meeting Date:	May 7, 2024	
Project Name/Contract #:	MDM integration with SAP / 23-254-PSC	
Manager:	Bruce Debysingh	Ext. 7196
Executive Officer:	Travis Knabe	Ext. 7770

### **Contract Amount:**

Original Contract Amount:	\$122,000 (Not previously approved by Board)
Additional \$ Previously Approved:	\$0
Spend over last approval:	\$0
Amount this Request:	\$247,000 (Original \$122,000 plus and increase of \$125,000)
% Increase over last approval:	NA
Resulting Cumulative Total:	<b>\$247,000</b>

### **Contracting Method:**

Method of Solicitation:	Direct Negotiation
If applicable, basis for exemption:	Sole Source (SS-483)
Term of Agreement:	January 22, 2024 to December 31, 2024
Option to Renew?	No
Approval for purchases "as needed":	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Proposals/Bids Received (Range):	1 - \$121,520 (Original contract)
Selection Basis:	Direct Negotiation
Narrative:	

### Operational Requirement and Alignment with Strategic Plan

The Board is being asked to approve the use of Personal Services Contract 23-254-PSC for additional technical services. As part of the EES Project, EWEB's meter data management ("MDM") system must be integrated with SAP's cloud-based RISE for SAP S/4HANA Utilities solution. This integration requires technical services, including configuration changes to the MDM system and development work that will meet SAP's system requirements and be performed within the EES timeline. This integration is critical for the transition from the existing customer information system to SAP and directly aligns with Organizational Goal 4, SAP Finance and Customer Systems "Go-Live" (EES, EWEB Enterprise Solutions). EWEB's meter data management ("MDM") system was purchased from SmartWorks in 2015 and the system was updated in 2021.

Contracted Goods or Services

EWEB entered into a personal services contract with SmartWorks in January 2024. The contract included a statement of work for the integration of SmartWorks’ MDM solution with SAP’s customer information system, and the fees for such services was \$121,500. Following several design sessions, the parties were able to define the requirements for additional integrations, resulting in a new statement of work for the integration with the SAP SEW customer portal and implementation of SmartWorks’ MDM solution leak detection module.

Purchasing Process

In November 2023, staff entered into discussions with SmartWorks to determine the scope of work required for the integration of MDM with SAP.

Prior Contract Activities

EWEB Contract	Project Name (Description)	Board Approved	Project Duration (Start to Close)	Original Amount	Approved /Amended Amount to Date (Total)
027-2013	MDM System	2-17-15	3-3-15 to 3-3-20	\$1,200,000	\$1,200,000
21-068	MDM Platform Work	Exempt	3-18-21 to 12-31-21	\$11,500	\$11,500

**ACTION REQUESTED:**

Management requests the Board approve a contract and additional funds with Harris SmartWorks for Meter Data Management (MDM) integration with SAP (EES project). These services were planned for in Information Services Type 2 budget of \$11.8 million. Variances will be managed within the budget process and Board policy.